



# Provider Quarterly Orientation

**EL PASO FIRST**  
Health Plans, inc.

1145 Westmoreland,  
El Paso, TX 79925

### Topics to include:

- TH Steps updates
- 2015 PIPS
- Claims updates / ICD10
- Preferred Administrators New Fiscal Year update
- Member Services Overview
- Complaints and Appeals Process

Thursday,  
November 13, 2014  
Morning Session - 9-11 am  
Afternoon Session - 1:30 - 3:00 pm

Contact us :  
915-532-3778 x1507

Fax: 915-225-6762  
or  
E-mail: providerservices@epfirst.com

Register online at: <https://providerquarterly.eventbrite.com>

Password: Quarterly

Provider/Group Name: \_\_\_\_\_  
Provider Email: \_\_\_\_\_  
Phone: \_\_\_\_\_



<u>Guest name (last, first)</u>	<u>Position/title</u>	<u>Session</u>
1.		AM PM
2.		AM PM
3.		AM PM
4.		AM PM
5.		AM PM